

40th Anniversary Southern Cross Brigade to Cuba

28 December 2023 — 20 January 2024

Information Booklet

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Introduction

The Southern Cross Brigade is organised by friendship societies in Australia and New Zealand, in collaboration with the Cuban Institute of Friendship Amongst the Peoples (ICAP), to strengthen international friendship and solidarity.

Participants in the Southern Cross Brigade are known as *brigadistas*. Brigadistas are more than tourists, they are people who wish to extend solidarity with the Cuban people and their Revolution, wishing to learn more about the Cuban socialist experiment and its unique medical, educational, economic, democratic and other programs. Brigadistas learn about and participate in many aspects of Cuban life, following a schedule of activities that has been thoughtfully put together by staff at ICAP to give them a comprehensive understanding of what the Cuban Revolution stands for and how it works.

The 2023-24 Southern Cross Brigade will be the 39th iteration of the Southern Cross Brigade, but will include the 40th Anniversary of the arrival of the first Brigade in January 1984.

In this document you will find information and tips about your upcoming Brigade to Cuba.

Feel free to contact us by phone (0481355330) or email (<u>southerncrossbrigade@gmail.com</u>) with any questions.

Please note that this is not a Cuba travel guide – as well as reading this document thoroughly, we recommend that you also read up on Cuban culture, economy and travel tips so that you are fully prepared for your trip.

Program

The 40th Anniversary Southern Cross Brigade will run from 28 December 2023 until 20 January 2024 (inclusive), a total of 24 days. Highlights from the draft itinerary include:

- 28 December 2023 until 2 January 2024 Stay at the Julio Antonio Mella International Camp (the traditional home of solidarity brigades) for a range of educational and other activities.
- 1 January 2024 Attend the Gala of the National Ballet of Cuba (Havana) dedicated to the anniversary of the Triumph of the Revolution.
- Stay at the Korimakao sociocultural (art) project. A highlight of last year's program, this stay includes engaging exchanges with students from the project and local communities. The stay will also include a visit to the Bay of Pigs Museum.
- Trips to Cienfuegos and Santa Clara (Che Guevara Memorial) for exchanges with environmental projects, agricultural concerns and other social programs.
- 12 January 2024 until 16 January 2024 A visit to the Island of Youth. Travel via boat from Havana to exchange with a range of important local projects and to learn about the unique history of the island. Activities will include work with environmental projects, visits to local museums (including the "model prison", scene of Fidel's "History will absolve me" speech), visits to local beaches and much more!

Costs

To register, complete the form at the end of this publication and return by October 2023, together with the 250AUD deposit. Potential brigadistas are encouraged to express interest by emailing southerncrossbrigade@gmail.com so that further information can be provided as it is finalised.

The Southern Cross Brigade will cost approximately \$1,400USD + \$250AUD in total (as of 31 August 2023, a total of approximately \$2,600AUD), per person (excluding flights, visas and insurance). This cost is paid in two parts.

1. There is a non-refundable registration fee of 250AUD to be paid by <u>31 October</u> to secure your place on the Brigade.

This fee can be paid by electronic fund transfer to:

BSB: 062-900

Account number: 00800897

Account name: ACFS ACT

Please include your name in the reference, e.g. "Tony Smith — SCB Registration"

2. Payment via an online portal of the remainder approximate 1,400USD to ICAP. There may be an option to pay in cash upon arrival in Cuba, but the online portal is preferred.

This cost covers all accommodation at the camp, food at the camp, travel and activities for the duration of the Brigade.

International flights, visas and health insurance are not included and must be arranged separately by each brigadista.

The cost of the Brigade covers all basic necessities, however we recommend that each brigadista bring a minimum of 500AUD spending money in a suitable currency for snacks, drinks, toiletries, souvenirs, personal outings and optional activities. Please bring enough extra cash to suit your travel style – for many, 600AUD will not be enough. We have found that most brigadistas spend approximately 1,000AUD on extras.

Flights, travel insurance and visas

It is the responsibility of each brigadista to organise their own flights, visas and travel insurance.

Here is a little info to get you started:

Flights

We advise booking your flights as early as possible, as flights to Cuba around the Christmas period can be expensive and fill fast.

<u>Do not travel to Cuba via the US.</u> The United States — against the advice of <u>former government officials</u> and <u>US lawyers</u> — continues to place Cuba on the State Sponsors of Terrorism list. Australians and New Zealanders who travel to Cuba are barred from gaining a US ESTA (visa waiver) in perpetuity.

Some flight options you may want to investigate include:

Most direct from Australia or New Zealand

- Qantas conduct nonstop flights to Santiago de Chile. You can fly to Cuba (with one stop) from there:
- Air Canada fly direct to Vancouver from Sydney and direct to Cuba from Toronto.

Most affordable options from Australia or New Zealand

Americas

 If you can make your way to Central American hubs such as Mexico, Venezuela or Panama, you can get direct flights (e.g. Cancún or Panama City) or simple connecting flights (e.g. Mexico City to Havana via Panama City).

Europe

• If you can make your way to Europe, there are a number of cities that conduct direct flights to Havana, including Madrid, Istanbul, Rome, Milan, Zurich, Frankfurt, Brussels and Paris. Cities such as London provide connecting options, e.g. via Madrid.

Travel insurance

It is a requirement of entry into Cuba that all travellers, both foreigners and Cubans living abroad, have medical insurance. To ensure that you comply with this requirement, you will need to have a travel insurance policy with a non-US company that covers medical expenses in Cuba.

Please have a hard copy of your policy ready to show the officials at Cuban immigration.

Visas

Australians and New Zealanders who wish to travel to Cuba must obtain a visa from the Cuban Embassy in their respective country. As a brigadista, you are being invited to Cuba by ICAP, a Cuban government body, however you will still have to apply for a Tourist Card. Minors must have their own Tourist Card.

The Tourist Card can be used within one year of issue. However, once you enter Cuba, the visa is valid for a stay of 90 days.

	Australia	New Zealand
Posted	99AUD + 9AUD shipping (via Cuba Visa)	80NZD
Collected in-person	*-	30NZD

The following information will be useful when filling out the visa form:

- The purpose of your visit to Cuba is to participate as a brigadista in the Southern Cross Brigade.
- Your initial address in Cuba is CIJAM (Julio Antonio Mella International Camp), which is located at Caimito Guayabal.

For Australians: Visa applications are organised via <u>Cuba Visa</u>. For more information, please phone the Cuban Embassy on (02) 6290 2151 or visit their website at http://misiones.minrex.gob.cu/en/australia and find the application links for the Tourist Card on the right hand side of your screen.

For New Zealanders: For more information, please phone the Cuban Embassy on (04) 464 2210 or visit their website at http://misiones.minrex.gob.cu/en/new-zealand and find the application links for the Tourist Card on the right hand side of your screen.

Money

<u>Cuba no longer has a dual currency system</u>. There is one single official exchange rate applying to state companies and private individuals alike.

Cash

We strongly recommend that you arrive in Cuba with enough cash for your entire time in the country. If you have not paid the approximate 1,400USD Brigade fee to ICAP via the online portal, this will include this amount as well.

Please ensure you arrive in Cuba with Euros, Canadian Dollars or Mexican Pesos. Euros are most

Neither Australian nor New Zealand Dollars can be exchanged in Cuba.

The Southern Cross Brigade recommends that you avoid bringing US dollars.

CIJAM has a Security Room where cash and other valuables can be stored if you so desire. Money exchanges can also be found at the airport, in banks and some big hotels.

There is a money exchange in the departures lounge at the airport if you wish to change money back at the end of the trip, although it is best to change the majority of your money in the city, as the money exchange in the airport has been known to run out of foreign currencies.

Credit cards

recommended.

A credit card is a good back up option to cash. ATMs can be found throughout Havana and other cities where both Visa and Mastercard credit cards can often be used successfully for a cash advance. When withdrawing cash in Cuba, remember that not all ATMs in Havana dispense large denominations of money. Always check this before inserting your card.

It is very difficult for us to provide accurate information on what kinds of credit cards will or won't work in Cuba, as the situation changes year to year and is largely dependent on the state of the US blockade against Cuba. This is why we strongly recommend that you bring cash. Credit cards issued by American financial institutions, such as American Express, are never accepted in Cuba.

Credit cards are only sometimes accepted at large establishments. Many smaller businesses, including private restaurants (paladares) and private guest houses (casa particulares), do not accept credit cards of any kind. It is best to always carry some cash to ensure you can pay for goods and services.

The Southern Cross Brigade recommends that, as well as bringing ample cash, brigadistas also bring a credit card and one other card to Cuba. Please leave copies of your card numbers with a family member, in case of emergencies.

Cards that were found to work during the 2022-23 Brigade (though do not rely on this to be accurate this year):

· Bank Australia credit and debit cards.

Cards that were found not to work during the 2022-23 Brigade:

- Commonwealth Bank credit and debit cards;
- ANZ credit and debit cards:
- ING credit and debit cards.

Debit and cash cards

Due to the US blockade of Cuba, cash cards and travel cards do not work in Cuba, while debit cards are often similarly useless. You cannot rely on these cards as a backup.

Brigade staff and volunteers

The Brigade is supported by two or three ICAP staff. These Cuban staff all speak English and have been working hard to coordinate and plan the Brigade all year. There are many other Cubans who staff the camp where you will stay, including people working in the kitchen, the shop, the money exchange, the security room and the bar.

Each year, one brigadista is asked to be the Brigade Leader. This person should be fluent in English (a working knowledge of Spanish is also useful) and should be knowledgeable about the

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political, economic and social situation in Cuba. The job of the Brigade Leader is to liaise between brigadistas and locals to ensure that all brigadistas know what is happening and when. They will also be the 'go-to' person for sorting out admin issues, coordinating the Australia/New Zealand night and acting as an impromptu speech giver for the Brigade.

There is also a team of volunteer local coordinators living in Australia and New Zealand who are responsible for Brigade promotion and brigadista recruitment. It's possible you've already met some of these people! Any and all questions you have prior to leaving for the Brigade can be directed towards the National Coordinator or your local coordinator.

Arrival in Havana

On arrival, Cuban immigration is thorough, and you may be asked several questions.

For your information:

- You are travelling to Cuba as a member of La Brigada Cruz del Sur (Southern Cross Brigade) organised by the Australia and New Zealand Cuba Friendship Societies in association with ICAP:
- You are not in Cuba for a holiday, but as part of a solidarity brigade.

The Christmas/New Year period is incredibly busy in Cuba, so you must organise your accommodation prior to arriving in Cuba. Please notify the National Coordinator of your accommodation details in case of a change in arrangements.

Please send your flight details to our National Coordinator, Adam Mayers, by the end of October by emailing him at southerncrossbrigade@gmail.com

Accommodation (Julio Antonio Mella International Camp)

Brigadistas will spend some of the program staying at the Julio Antonio Mella International Camp (CIJAM), which is located 50 km out of Havana. The nearest town to the camp is called Guayabal and is a 8km walk away.

It is important to emphasise that the camp is not a five-star, or even one-star, hotel!

Don't let this put you off, but remember that this is not a packaged tour, but a solidarity brigade. You will be experiencing life similar to that of the average Cuban.

Dorms

The dorms are basic concrete brick constructions and the rooms are shared and single sex, with each dorm room holding up to 8 people (most dorms sleep 4 people). Blankets, sheets and pillows and pillow cases are provided. You will need to bring a towel.

People of the same family are normally put in the same room. If there is space in the camp, couples usually will be able to have a room to themselves but this is not guaranteed, as other brigades may be staying there at the same time as ours.

Food and water

The food at the camp is served in a canteen style, with three meals provided each day. Food is basic but will meet all your daily nutrition needs. *There is no choice of menu, though they will attempt to cater to dietary requirement*. Breakfast is a light meal of fruit juice, bread, eggs on occasion, coffee and hot milk or yoghurt. For lunch and dinner there is fresh fruit and salad and an emphasis on rice, beans, yucca and malanga. They also serve beef, pork, chicken and some fish. It is safe to eat all the food at the camp, including the fresh fruit and vegetables.

It is not recommended to drink the tap water in the camp. However, there is a treated drinking water dispenser in the canteen and also one near the bar.

The camp has a bar which sells food and drinks. This is where brigadistas can buy Cubita coffee, alcohol, soft drinks and bottled water at very reasonable prices. The camp bar will also supply you with hot water.

Bathrooms and washing

The bathroom facilities at the camp are very basic. The showers are sometimes cold. Recent improvements to CIJAM have seen the introduction of solar hot water in some shower blocks, however it is best to be prepared for cold showers. You can buy a bucket at the camp shop, fill it with hot water from the troughs outside and take it in with you to shower, if you wish. If you shower in the hottest part of the day, cold showers should not be a problem.

There are troughs outside the showers for washing clothes. We recommend bringing a universal rubber sink plug or small collapsible bucket for clothes washing, both of which can be donated to the camp if you do not want to take them home. You can of course also use your shower bucket for clothes washing.

Camp shop

There is a small shop at the camp where you can buy personal items, such as soap, shampoo, detergent and toilet paper, as well as gifts for friends and family, such as slogan tees, Havana Club rum and Cubita coffee. They also sell biscuits, chocolates, towels, postcards, cigarettes and a small selection of books.

These items can only be bought with an MLC card or debit/credit card.

Valuables

The camp has a secure place to keep valuables. Money, important documents and other valuables are recorded and signed in by both the brigadista and the security officer on a receipt before the valuables are secured. You should be aware that once in the safe, valuables can only be accessed at certain times of the day, so you will need to ensure that you keep enough money on your person for a few days at a time.

Theft in the camp is rare and there are security guards on duty at all times. However, do not leave items on the bus at night or leave valuables lying exposed in your room.

Electricity

Cuba's power output is 110 volts (Australia and New Zealand use 220V). Because Cuba uses a lower voltage, it is safe to put our appliances in Cuban power sockets. Remember that this means that appliances like hairdryers and electric shavers may not work in Cuba. There are some 220V power points around the camp, which can be found if necessary.

You will need an adaptor. Cuban sockets generally use the North American style double flat prong, but some also use the European style with round prongs. For this reason, we recommend bringing a universal adaptor.

Australia/New Zealand night

As a gesture of solidarity, the Australian and New Zealander brigadistas will hold an Australia/New Zealand night for the Cuban staff at the camp. The brief for this evening is quite open, but usually involves a performance of some kind and a dinner cooked by brigadistas. Be prepared to offer your skills (singing, dancing, public speaking, cooking) and if you know of any poems, songs, speeches, flags or recipes that you would like to include in this night, please bring a copy of them along with you! Remember that the availability of ingredients and kitchen utensils may be limited in Cuba.

Computer, phone and internet access

SIMs are widely available in Cuba. You will have time allocated to buying a SIM at some point during the first week or so of the Brigade. You can also purchase a SIM prior to the commencement of the Brigade.

While staying at CIJAM, you will be able to access WiFi on your personal devices. Internet access while you are away from the camp cannot be guaranteed. You can buy WiFi access 50-minute scratch cards from the camp for 125 Cuban Pesos.

SIM cards are available and recommended for tourists. These can be bought at ETECSA stores through the country. If you can, you should purchase a SIM before the commencement of the Brigade. These cards cost 1000 Cuban Pesos for the card and a small amount of data. It is recommended that you purchase a further 1000 Cuban Pesos worth of credit so that you have access to the equivalent of 10GB of internet.

Contacting Brigadistas in Cuba

Our contact in Cuba is ICAP. This organisation acts as host to brigadistas during the time of the Brigade. You can contact ICAP via asia.pacifico@icap.cu.

Please note there is no Australian or New Zealand Embassy in Cuba (the nearest Embassy for Australians is in Mexico City), however, the Canadian Embassy in Havana deals with Australian matters in Cuba.

You can call the Brigade Directors office on 047 319 343 to talk to an English speaker who will pass a message on to a brigadista. You can also call the camp gatehouse on 047 319 121. Please only use these numbers in case of emergencies.

COVID-19 and the Brigade

Vaccinations

All brigadistas should be up-to-date with their COVID-19 vaccinations. The Cuban Government recognises all TGA-approved vaccinations available in Australia. Other WHO vaccines are also recognised if you received your vaccination overseas. The Cuban Government also recognises a number of other vaccines and remedies not yet approved by the WHO, however these are primarily those being used in the Global South and not alternative medicines or similar that may be found in Australia.

What if I contract the disease while on the Brigade?

Double-check that your travel insurance will cover you for any COVID-related healthcare requirements.

If you contract COVID-19 while on the Brigade, you may be isolated according to public health rules in place at the time. You will be provided with everything you need to safely isolate and recover from the disease. If you require hospitalisation or other primary care, this will be provided.

PCR tests will be made available to brigadistas if they require a negative test to return to their home country.

We recommend that all brigadistas bring a supply of RAT testing kits with them.

Packing list

Personal items

- Casual clothes
- A warm outfit for cooler weather
- One smart casual outfit for special events (casual clothing will not be allowed when entering the National Ballet [expected to be part of the 2022-23 program])
- One work outfit for volunteer agricultural activities, including long sleeved shirt and sturdy shoes that can get dirty
- Gardening gloves
- Comfortable walking shoes
- Raincoat/umbrella
- Wind proof jacket
- Swimmers and a towel
- Hat
- Sunglasses
- A water bottle
- Universal power adaptor
- Torch
- Toiletries e.g. soap, toothpaste, shampoo, conditioner, razor blades, sunscreen
- Sanitary products (these items may be difficult to find in shops)
- COVID-19 RAT kits
- A roll of toilet paper (for use in public bathrooms)
- Hand sanitiser
- Sufficient prescription medications for the duration of your journey overseas
- Anti-diarrheal medication (e.g., Gastrostop or Loperamide)
- Antibiotics for both bladder/urinary tract infections and bowel infections
- Motion sickness tablets
- Insect repellent
- Life straws and water filters
- Toilet paper
- Vegetarian supplements
- Personal mirror
- Snacks
- Plastic bags
- Sauces (barbecue, tomato, chili, sriracha...)
- Spices, especially chillies
- Bandaids
- Dishwashing liquid
- Hand sanitiser
- Cutlery set
- Earplugs (if you are a light sleeper, you might be bothered by late night music in the camp)
- A portable solar camp shower (if you want to ensure hot showers)
- Towel (pillowcase, sheets, pillows and blankets are provided)
- · Clothes washing powder or soap, clothes pegs, elastic or nylon washing line
- Any extra snacks or treats you might want, including tea bags, Vegemite, peanut butter, jam, dry biscuits, dried fruits, nuts
- Small gifts for Cuban staff and new friends (optional, see next subsection)

- Guide book and maps
- A copy of your travel insurance policy
- Pens and paper, address book and diary
- A good sense of humour and desire to learn about Cuba

Anything you bring that you do not want to carry home can be donated to the camp, where it will be very much appreciated.

Gift ideas for your new Cuban friends

You will be overwhelmed with the kindness and generosity of the Cubans you meet, so you might find yourself wanting to show your appreciation with a small gift. The items on this list would be greatly appreciated.

- Toys and educational resources for children
- Baby formula
- USBs 4GB or more
- Bicycle spares and parts
- Shower heads
- Toilet seats
- Pocket knives
- Paint supplies (brushes and rollers)
- Knife sharpeners
- English/Spanish dictionaries, English (travel) phrase book
- Big box of paracetamol
- Tweezers, nail clippers, soaps, shampoos and other beauty products
- Blu-tac, pens and other office supplies
- Solar-powered calculators
- Wifi extenders and routers
- Photo albums
- Brooms
- Kitchen supplies
- Plumbing supplies
- Disinfectant
- Screws
- Guitar strings
- Aus/NZ souvenirs; t-shirts, hats, tablecloths, tea-towels, coasters, calendars, etc.
- Union paraphernalia, such as t-shirts and caps
- Key-rings and other trinkets
- Sets of coloured biros/pencils for kids gold and silver biros are especially appreciated!
- Quality dolls and toys, especially koalas, emus, kiwis, etc (no battery-operated toys)
- Photo of yourself and your family, your house, street, work place, local shop, school, etc helps with the conversation if your Spanish isn't too hot!

Donations

It is not compulsory to donate, however some brigadistas choose to make donations (in foreign currency) to the camp and ICAP. Cash donations are an acceptable and welcome form of donation and go a long way to improving the standards of living at the camp. If you would like to make a donation but feel uncomfortable donating cash, other items that are good as new and high quality are also very welcome. Feel free to talk to your National or Local Coordinator about your ideas.



For COVID-related FAQs, see the COVID-19 section of this document.

Q: Do I need other injections to go to Cuba?

A: Cuba is a healthy nation and it is unlikely that brigadistas will encounter any major health problems. Yellow fever, polio, malaria and diphtheria have been eradicated, while infectious diseases, including meningitis and tuberculosis, are rare.

We recommend that you organise vaccinations for Hepatitis A, Hepatitis B, Tetanus and Typhoid. We also recommend that you are vaccinated against yellow fever if you are travelling through countries where yellow fever still exists. Neither Australia nor Cuba will allow you past border control without a vaccination certificate if you have been in a country with yellow fever.

Q: Will I have access to health care while on the Brigade?

A: Healthcare in Cuba is of high quality. There is a doctor and nurse at the camp and you are encouraged to visit the medical centre over any concern and not to self-diagnose or self-medicate. This service is free to brigadistas.

Q: Do I need to speak Spanish to go on this trip?

A: No, you do not need to speak any Spanish to be able to participate in the Brigade. There will be a Cuban translator with the group for the entire duration of the trip. Like any trip overseas, it's always useful to learn a little bit of the local language to help you get about when you're not in the group.

Q: Do I need to be a member of my local Cuba friendship society to register as a brigadista?

A: No, it's not necessary. However, brigadistas are encouraged to make contact with their local Australia-Cuba Friendship Society branch and attend a couple of meetings prior to leaving for Cuba to give them a better understanding of what to expect in Cuba and why the friendship societies exist.

Q: What will the weather be like in Cuba in January?

A: Although it is technically winter in January, you can expect most days to be pleasantly warm. However, there are occasional cold fronts and nights and early mornings can also be cool. In January in Havana, the temperature range on an average day has a minimum of 18°C and a maximum of 27°C and there is an average total monthly rainfall of 64mm.

Q: What's involved in the voluntary agricultural work?

A: This work is a token contribution completed by those who are able as a gesture of solidarity with Cuban workers. Past work activities have included picking oranges; pruning orange trees, papaya and banana palms; picking beans; planting guavas; harvesting yucca; picking tomatoes; harvesting sweet potatoes and cutting weeds with machetes. We encourage you to participate to the best of your ability. Gentler alternatives can be found for those who are less able so that they can still contribute.

Contacts

National and Australian Capital Territory Coordinator

Name	Details	Location
Adam Mayers	southerncrossbrigade@gmail.com 0481 355 330	Canberra

New South Wales

Name	Details	Location
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South Australia

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Victoria

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Western Australia

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New Zealand Coordinator

Name	Details	Location
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North Island

Name	Details	Location
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Evaristo Navarrete	navagas7@gmail.com 021 029 36528	Napier
Gael Donald	gaeljdonald@gmail.com	Napier

South Island

Name	Details	Location
Paul Maunder	wkcultur@gmail.com 03 732 4010	Blackball

If you would like to find out more about your local Australia-Cuba Friendship Society, please follow these links:

Adelaide ACFS: <u>acfsadelaide.blogspot.com.au</u> Brisbane ACFS: <u>www.acfs-brisbane.org.au</u>

Canberra ACFS: acfscanberra-amigosdecubacanberra.blogspot.com.au

Melbourne ACFS: www.melbourneacfs.org
Perth ACFS: acfs-perth.blogspot.com.au
Sydney ACFS: www.sydney-acfs.org

New Zealand Friendship Society: cubasolidarity.blogspot.com.au

Most of our societies also have a Facebook page or group. Just search for them on the site!



38th Southern Cross Brigade to Cuba

28 December 2023 - 20 January 2024

Registration

Brigade participant details (same as passport) Surname: _____ Given names: Date of birth (dd/mm/yyyy): Gender (to assign dorm rooms): Contact details Postal address Number and Street: City: State: ______ Postcode: _____ Country: Mobile: Landline: Passport details Passport number: Expiry Date (dd/mm/yyyy): _____

Nationality: _____

Date (dd/mm/yyyy):	O CUBA	TO CUBA	
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Travel and health instance Company: Policy Type/Number Additional quest Do you speak Span None	ions ish? Please circle:	Conversational	Fluent

Travel details

Do you consent to allow the Southern Cross Brigade to Cuba to use photographs, audio and video footage of yourself while on the brigade for the purposes of future brigade promotion?

Yes

No

Signed:	
Date (dd/mm/vvvv):	

Please return this form to Adam Mayers, National Coordinator, at: southerncrossbrigade@gmail.com or PO Box 35, 48 Dickson Place, Dickson, ACT 2602

This registration will be finalised after we receive payment of the 250AUD registration fee sent to:

BSB: 062-900

Account number: 00800897

Account name: ACFS ACT

Please include your name in the reference, e.g. "Tony Smith - SCB Registration"